

araş

StartUp 6

Conversation

Unit2 – Lesson1

Page19

CONVERSATIONAL SKILLS

Ask questions for clarification

You can ask questions to clarify (or make clear) what someone else is saying. The questions often repeat what the speaker said in a different way. You can start these questions by saying things like:

Do you mean…?

You mean…?

What you're saying is…?

Explain the concept and give multiple examples.

LISTEN.

A 02-02 Listen. Notice that Speaker A makes a statement and Speaker B asks a question for clarification.

1. A: You have to return the shirt within thirty days to get a full refund.
   B: Do you mean that I won't get all my money back after thirty days?
2. A: You're responsible for the return shipping cost if you return the item.
   B: So I'll have to pay to send it back to you?

Play the audio then have the Ss repeat the functions

PRACTICE.

READ THE DIALOGUE.

1. A: You have to return the shirt within thirty days to get a full refund.
   B: Do you mean that I won't get all my money back after thirty days?
2. A: You're responsible for the return shipping cost if you return the item.
   B: So I'll have to pay to send it back to you?

Have a pair read the mini conversation aloud.

What do you think they are talking about?



Have your Ss answer the question using the "whole-class" interaction pattern. Ask more questions to lead them to the topic of the conversation.

Play the video once and focus on the concept you have already taught.



WATCH AND CHECK YOUR ANSWERS.

WHAT IS THE CONVERSATION ABOUT?

Video source: StartUp6. Conversation. Unit2. Lesson1. Task A

Play the video once and check your students' answers in class.

WATCH THE VIDEO AND ANSWER.



1. What is Pablo trying to buy?
2. Why is the AirEye 2100 a good choice?
3. Why can't Pablo buy it at the store?

Video source: StartUp6. Conversation. Unit2. Lesson1. Task A

Create breakout rooms and have your Ss answer the questions.

ANSWER THE QUESTIONS IN PAIRS.



Does the store's return policy seem fair? Why or why not?

WATCH AND FILL IN THE GAPS.

Pablo: What's your return policy if I buy something online?

Store assistant: Well, you can either return it here or to one of our other stores, or you can ship it back. Just remember to keep your _____.

Pablo: And I can get a full refund?

Store assistant: That's correct. _____ you return it within thirty days and it's in its original packaging, you can get your money back.

Pablo: _____ you're saying that if I want to return it, I need to return the box as well?

Store assistant: Right.

Video source: StartUp6. Conversation. Unit2. Lesson1. Task B

Play the video for the Ss. Have them repeat the sentences chorally and individually.

LISTEN AND REPEAT.

Video source: StartUp6. Conversation. Unit2. Lesson1. Task B

Pablo: What's your return policy if I buy something online?

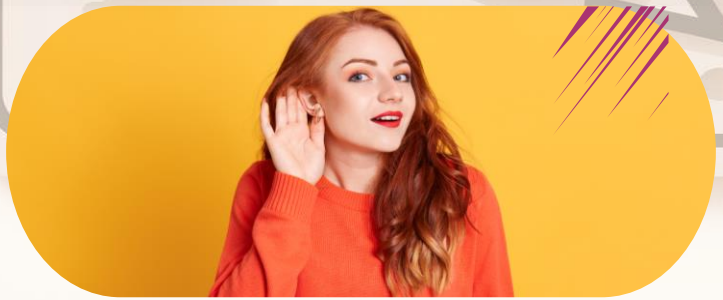
Store assistant: Well, you can either return it here or to one of our other stores, or you can ship it back. Just remember to keep your ___packing slip___ .

Pablo: And I can get a full refund?

Store assistant: That's correct. ___As long as___ you return it within thirty days and it's in its original packaging, you can get your money back.

Pablo: ___So___ you're saying that if I want to return it, I need to return the box as well?

Store assistant: Right.





Pablo: What's your return policy if I buy something online?

Store assistant: Well, you can either return it here or to one of our other stores, or you can ship it back. Just remember to keep your packing slip .

Teach the new functions and practice them with your Ss.



Pablo: And I can get a full refund?

Store assistant: That's correct. ___As long as___ you return it within thirty days and it's in its original packaging, you can get your money back.

Pablo: ___So___ you're saying that if I want to return it, I need to return the box as well?

Teach the new functions and practice them with your Ss.

ROLE-PLAY THE CONVERSATION.

Pablo:	What's your return policy if I buy something online?
Store assistant:	Well, you can either return it here or to one of our other stores, or you can ship it back. Just remember to keep your ___packing slip___ .
Pablo:	And I can get a full refund?
Store assistant:	That's correct. ___As long as___ you return it within thirty days and it's in its original packaging, you can get your money back.
Pablo:	___So___ you're saying that if I want to return it, I need to return the box as well?
Store assistant:	Right.



Have your Ss read the conversation in class.

Give a couple of minutes to your Ss to think about the topic they intend to share. Provide adequate samples.



A THINK Imagine you own a store. Create a return policy for the store. Complete the chart.

What can customers buy at your store?	
What rules do customers have to follow to return an item?	
Do customers have to pay any extra fees?	

Have your Ss share what they have prepared in their breakout rooms. Monitor the groups and prepare your FEEDBACK.



B ROLE PLAY Student A: Ask about the return policy for Student B's store. Ask questions for clarification. Use the conversation in 4C as an example.

Homework

Provide the Ss with the audio link of the conversation. Highlight the page number of the script. Familiarize them with the concept of shadowing if necessary. Assign them to perform shadowing to the conversation.



Listen to the conversation using the link.

Perform shadowing by practicing the rhythm, intonation, and pace of the speakers.